

MECHANICS OF BIGPAY MALAYSIA
& BIGLIFE AIRASIA REWARDS POINTS CAMPAIGN

Promo Mechanics:

- Must have successfully linked the BigPay account with the airasia rewards account prior to completion of Qualifying Transaction pursuant to the Campaign. Any transactions performed and/or completed prior to account linkage as aforementioned WILL NOT be considered as qualifying transaction to earn loyalty points ("airasia points") pursuant to the Campaign. Further information in relation to account linkage can be found at <https://www.bigpayme.com/faq-big-points> ("Account Linkage")
- Eligible BigPay Customer must perform the Qualifying Transaction as outlined below to earn airasia points pursuant to this Campaign
- airasia points will be credited to the BigPay Customer's airasia membership within 14 working days upon successful settlement of the qualifying transaction

Qualifying Transaction:

- **Qualifying transactions:** These transactions will be qualified/eligible to earn airasia points:-
Qualifying Transaction

Eligible Transactions	Minimum Spend	airasia points earned
Local MYR card transactions	Every RM10.00	One (1) airasia point
International card transactions	Every RM10.00	Two (2) airasia points
AirAsia transactions	Every RM10.00	Two (2) airasia points
DuitNow QR POS payments made through BigPay mobile application	Every RM10.00	One (1) airasia point
In-app bill payments	Every RM10.00	One (1) airasia point

- Participants are entitled to earn unlimited airasia Points per transaction provided the minimum spending requirements are met;
 - Multiple transactions below the minimum spend cannot be combined/merged to earn airasia points
- **Restricted transactions:** These transactions will not be eligible/non-qualified to earn airasia points:-
 - Peer-to-peer transfers
 - Cash-outs / ATM Withdrawals
 - Top up of other e-wallets.

Additional Conditions:

1. This "BIGPAY MALAYSIA & BIGLIFE AIRASIA REWARDS POINTS CAMPAIGN" ("**Campaign**") is organized by BigPay Malaysia Sdn Bhd ("BigPay") and BIGLIFE Sdn Bhd ("BIGLIFE") ("hereinafter collectively known as "**the Organizers**"). The Campaign commences from March 10, 2022, 00:00 (GMT +8) until an indefinite period of time or any other period as deemed fit by the Organizer ("**Campaign Period**").
2. This Campaign is only open to Malaysians and/or foreigners residing in Malaysia aged 18 and above (as at the date of participation in this contest) with a valid National Registration Identity Card (NRIC) or Passport **AND** who have a BigPay Card and must have subscribed and registered for membership under the loyalty and rewards program operated by BIGLIFE under the name "BIG

Loyalty Program" ("airasia rewards") and have a unique registration number known as the "airasia Member ID" issued by BIGLIFE ("**Participants**").

3. airasia points will be credited directly to the airasia rewards account of BigPay Customers within 14 business days.
4. The Campaign is subject to Participant's full compliance to BigPay Terms and Conditions which can be found at www.bigpayme.com/legal.
5. The airasia points are not exchangeable and/or transferable and cannot be exchanged or redeemed for cash. The usage of airasia points is subject to the BIG Membership Terms and Conditions which can be found at www.airasiabig.com

NOTE: Upon commencement of the Campaign, every Participant who have yet to complete the Account Linkage will be provided until March 22, 2022 00:00 (GMT+8) to complete the Account Linkage to allow crediting of the airasia Points to his/her respective airasia rewards. Failure to do so within the stipulated timeframe will result in the Organizers forfeiting the airasia points currently pending accrual to his/her airasia rewards permanently.

TERMS AND CONDITIONS OF BIGPAY MALAYSIA & BIGLIFE AIRASIA REWARDS POINTS CAMPAIGN

Please read these General Terms and Conditions carefully before you enter this Campaign. By entering, you are deemed to have accepted these Terms and Conditions and that you agree to abide by them. If you do not agree to these terms and conditions, please refrain from participating in this Campaign. The Organizers reserves the right to amend the Terms and Conditions at any time without prior notice.

General Terms and Conditions

1. The Organizers reserves the absolute right, at any time, to verify the validity of the Qualifying Transactions, submissions, applications and eligibility of the Participants. Without limitation, Participants agree to provide necessary information to the Organizers upon request. The Organizers' decision in relation to all aspects of the Campaign are final, binding and conclusive under any circumstances and no correspondence nor appeal will be entertained.
2. Only Participants that fulfil the Campaign Terms and Conditions and Campaign mechanics shall be eligible to earn the airasia points. Participants who fail to fulfil the Campaign Terms and Conditions and Campaign mechanics will automatically be disqualified from the Campaign without notice.
3. The Organizers further reserves their right to use any personal data of Participants in any manner and/or for any purpose as they deem fit in accordance with the Organizers' Privacy Policy and the Participants are deemed to consent to such use with no monetary payment.
4. The Organizers reserves the right to disqualify any Participant and/or to forfeit the airasia points from any Participant if the Organizer reasonably believe that the Participant has, whether singularly or jointly with any other Participant, undertaken fraudulent practices and/or activities or other activities harmful to this Campaign or to the Organizers including tampering with the systems, software or any other processes connected with this Campaign.
5. Participants may be contacted, at any time deemed appropriate by the Organizers, via email or any other mode of communication deemed appropriate by the Organizers.
6. The Organizers reserves the right to cancel, terminate or suspend the Campaign with or without any prior notice and/or assigning any reason. For the avoidance of doubt, cancellation, termination

or suspension of the Campaign by the Organizers shall not entitle the Participants to any claim or compensation against the Organizers for any and/or all losses or damages suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.

7. The Organizers accepts no responsibility for late, lost, incomplete, incorrectly submitted, delayed, corrupted or misdirected application, submission and/or Qualifying Transaction whether due to error, omission, alteration, tampering, deletion, theft, destruction or otherwise.
8. The Organizers, its subsidiaries, affiliates, and associated companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Campaign (in which case that liability is limited to the minimum allowable by law).
9. The Terms and Conditions contained herein shall prevail over any inconsistent terms, conditions, provisions or representation contained in any other promotional or advertising materials for the Campaign.
10. The Organizers reserves the right to vary, delete or add to any of these Campaign Terms and Conditions (wholly or in part) from time to time without any prior notice to the Participants.
11. The decision of the Organizers in relation to every aspect of the Campaign including but not limited to the AirAsia Rewards Points earned and eligibility of Participants shall be deemed final and conclusive under any circumstances and no appeal or complaint from any Participant will be entertained.
12. The Campaign Terms and Conditions may be translated into other languages. In the event of inconsistencies between the Campaign Terms and Conditions and the translated versions, the English version shall prevail.
13. The Campaign Terms and Conditions are governed by the laws of Malaysia.
