AirAsia & BIGPAY Campaign Terms & Condition

[September 2020 version]

Introduction

- 1. This AirAsia & BIGPAY campaign ('Campaign') is available on airasia.com ('Website') and organised by AirAsia Com Travel Sdn Bhd ('AACom, we our, us'), which operates and maintains the Website.
- 2. This Campaign is specifically tailor made to reward BigPay Card users. You will receive a 10% discount when you make a purchase with specific Promotional Code ('Promo Code') and pay the remaining balance with your BigPay Card.
- 3. You acknowledge that we are only a distributor of the SNAP product, which is a flight and hotel package. The related products and/or services shall be fulfilled and supplied by the relevant parties.
- 4. This Campaign is governed by the terms and conditions set out hereunder ("Specific Terms and Conditions") and shall be a legally binding document between you and us. By completing a purchase by utilising the Promo Code SNAP Booking, you agree to be bound by:
 - A. this Specific Terms and Conditions,
 - B. the <u>SNAP Terms and Conditions</u> (https://www.airasia.com/aa/about-us/en/gb/snap-terms-and-conditions.ht ml),
 - C. Term of Use

(https://www.airasia.com/aa/about-us/en/gb/terms-of-use.html) and <u>Privacy Statement</u>

(https://www.airasia.com/aa/about-us/en/gb/privacy-statement.html)of the Website, which may be amended from time to time.

D. The <u>Terms and Conditions</u> (<u>https://www.bigpayme.com/terms-conditions</u>) of BigPay issued by BigPay Malaysia Sdn Bhd

Validity

- 5. Campaign Period:
 - (1) Time 00:01 of 4/09/2020 to time 23:59 of 6/09/2020;
 - (2) Time 00:01 of 11/09/2020 to time 23:59 of 13/09/2020;
 - (3) Time 00.01 of 18/09/2020 to time 23.59 of 20/09/2020 and
 - (4) Time 00.01 of 25/09/2020 to time 23.59 of 27/09/2020.
- 6. Travelling Period: Time 00:01 of 21/09/2020 to time 23:59 of 14/12/2020
- 7. The Campaign and Travelling Period are based on Malaysia timezone (GMT+8)

Specific Terms and Conditions

- 8. This Campaign is open to all BigPay users only. You will enjoy a 10% discount when you utilise the Promo Code and pay the remaining balance with a BigPay Card. Promo Code for SNAP Product is **SNAP10**. You can apply for a BigPay Card at https://www.bigpayme.com/.
- 9. The 10% discount is applicable to the flight portion of the SNAP product only, which exclude hotel, flight ancillary product and services, applicable charges, government taxes and regulatory fees.
- 10. Promo code will be limited to the Campaign Period and Travel Period.
- 11. Promo code is not applicable for all flights and all destinations. The Traveling Period is subject to the standard embargo period of the respective Airlines such as public holidays, school breaks and weekends.

Miscellaneous

- 12. This Specific Terms and Conditions will prevail over any inconsistent terms, conditions, provisions or representations contained in any other promotional materials regarding the Campaign. In the event of any inconsistency between the terms in this Specific Terms and Conditions and other provisions or materials, this Specific Terms and Conditions shall prevail.
- 13. We reserve the right at its absolute discretion to vary, delete or add to any of the terms and conditions herein and/or withdraw the Campaign, or substitute or replace the Campaign with another product or program of equivalent value from time to time without any prior notice.
- 14. You agree to hold harmless, defend and fully indemnify the us from and against all losses (including loss of opportunity and consequential loss arising therewith), damages, expenses and all third party actions, proceedings, claims, demands, costs (including without prejudice to the generality of this provision, the legal cost of each other, personal injuries, death, loss or destruction of property, rights of publicity or privacy, defamation), awards and damages that may arise as a result of your purchase from this Campaign.
- 15. This Terms and Conditions is originally written in English. To the extent any translated version of this Terms and Conditions conflicts with the English version, the English version shall prevail and be given full effect.

16. This Specific Terms and Conditions are governed by laws of Malaysia and all disputes relating to the Campaign are subject to exclusive jurisdiction of courts in Kuala Lumpur